



**CRM Time & Billing
Version 3.0.5.0**

**Compatibility Service Pack
Installation Guide
“What’s New” Outline**

Who Should Read This Guide

This guide is for CRM administrators and consultants who will be updating CRM Servers with the latest update of the CRM Time & Billing software.

The guide covers the basic outline of the software patch.

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About Update 3.0.5.0

This update for Time & Billing allows for integration with Sage Accpac ERP v5.4

Note: You **MUST install CRM Time & Billing Service Pack 1 **BEFORE** installing this service pack!**

Note: You should **ONLY install this service pack if you are using **Sage Accpac ERP 5.4!** This service pack updates Accpac integration to 5.4, and therefore, installing it with any other version of Accpac will damage your implementation!**

This installer must be run when logged onto the CRM Server!

How to run the update:

- Stop iis
- Stop the TB Windows Service
- Run the CRMTB3.0.5.0.exe file you downloaded from the 21CRM Systems website.
- Enter your database credentials.
- The setup factory will update the Program File dlls and CRM Custom Pages datagrid dlls.
- Start iis
- Start the TB Windows Service
- Log into CRM and refresh the system metadata.

Software Updates

Integration with Sage Accpac ERP 5.4

- Updates compiled software on server.